

Retail Sales

<u>Test Name</u>	<u>Language</u>	<u>Test Type</u>	<u>Test Time</u>	<u>Description</u>
Retail Sales - Customer Service	English	Skill/ Knowledge	15 minutes	Questions covering such topics such as dealing with angry and waiting customers, customer and company errors, reading body language and effective sales techniques.
Retail Sales - Employee Teamwork	English	Skill/ Knowledge	10 minutes	Questions covering the ability to work cooperatively with other employees and administrators.
Retail Sales - Inventory Coding	English	Skill/ Knowledge	2 minutes	Questions covering the ability to perform standard inventory coding.
Retail Sales - Inventory Sorting	English	Skill/ Knowledge	1 minute	Questions covering the ability to perform standard inventory sorting.
Retail Sales - Learning Products	English	Skill/ Knowledge	20 minutes	Questions covering the ability to learn new product features, prices and selling points.
Retail Sales - Retail Math	English	Skill/ Knowledge	15 minutes	Questions covering the ability to perform basic math related to retail sales.
Retail Sales - Retail Reading	English	Skill/ Knowledge	15 minutes	Questions covering the ability to read and comprehend retail literature.
Retail Sales - Sales and Promotion	English	Skill/ Knowledge	15 minutes	Questions covering such topics such as sales and promotion techniques.
Retail Sales - Store Security	English	Skill/ Knowledge	15 minutes	Questions covering such topics such as shoplifting and inventory loss prevention.
UK Retail Sales - Learning Products	English for UK	Skill/ Knowledge	20 minutes	Questions covering the ability to learn new product features, prices and selling points.
UK Retail Sales - Retail Math	English for UK	Skill/ Knowledge	10 minutes	Questions covering the ability to perform basic math related to retail sales.

UK Retail Sales - Sales and Promotion	English for UK	Skill/ Knowledge	15 minutes	Questions covering such topics such as sales and promotion techniques.
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UK Retail Sales - Store Security	English for UK	Skill/ Knowledge	5 minutes	Questions covering such topics such as shoplifting and inventory loss prevention.
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